

WELCOME!



**WE ARE PLEASED
TO WORK WITH
YOU!**

**THANK YOU FOR
CHOOSING US TO HELP
YOU PROTECT WHAT
MATTERS MOST TO YOU.**



615 E Pioneer Ste 210
Puyallup, WA 98372
(253) 527-6261

clientcare@pnwinsurancegroup.com
www.pnwinsurancegroup.com

THE PNW DIFFERENCE

We don't work for the insurance companies, we work for you.

**Thank you for choosing us to help you have peace of mind
about what matters to you most.**

PNW Insurance Group is a local and independent insurance agency. We look forward to learning our clients stories and what matters most to them, so we can provide protection options and peace of mind. We believe that Kindness Matters and we hope to demonstrate that in all that we do including the support of the communities where we live, work, and play! If you have any questions, please do not hesitate to call us at **(253) 527-6261** or email us at **clientcare@pnwinsurancegroup.com**.



We are an independent insurance agency. That means we work with a wide variety of insurance companies to select the policies most tailored to your needs. Your needs may change over time and we are ready to walk along with you throughout your life as your insurance needs evolve.



We are a full-service agency. You have a dedicated Account Manager, as well as a team of people to help make sure we are looking out for your needs and we are here to assist you and answer any questions that you might have!



We are with you every step of the way including the claims process. Calling us first when a claim occurs allows us to guide you and enables us to assist you in the best methods to handling your claims.



We are community focused. We truly want to be engaged in the communities around us. For example, our client referral program includes a donation to charity. If you refer you friends, and family to us, we'll donate \$10 to our charity of the quarter.



We truly believe that kindness matters. Its simple, be kind in all that we do.



What to Do if You Have a Claim

If you have a claim, please reach out to us first.

We want to help guide you through the claims process. The insurance companies we've chosen to do business with have solid claims handling teams. We like to discuss the process, explain a bit about filing claims and help you navigate towards a satisfactory conclusion.



If your claim is urgent in nature and falls outside our normal office hours – Try your insurance carrier website and look for claims reporting options. More information about claims is on our website:

pnwinsurancegroup.com/claims-center



Our team loves to live,



Work & Play in the Pacific Northwest!



Get to know us on Facebook
& Instagram!



@pnwinsurance



Please don't keep us a secret...

If we've earned your trust, would you allow us the honor of helping your friends and family? For every referral you send to us we'll make a donation to our charity of the quarter. Our referral program is based on giving to the community. For every referral we receive, **we donate to our charity of the quarter**. also maybe do a little thermometer graphic, of dollars donated so far this year?

Our recent charities include Vine Maple Place, Puyallup Food Bank and Rebuilding South Sound. To learn more and refer your friends and family, please visit our website: pnwinsurancegroup.com/referrals

Recent Donations



\$470



\$330



\$180



OUR MISSION TO GIVE BACK



We take significant steps to empower our team to be kind and be a positive force for our clients, our community, and each other. Perhaps, it will only be one person, one mission, one act of kindness at a time, but it matters. We are getting involved with those in need. We call it our **Starfish Mission**. We'd love to have our clients join in!

Examples of our activities include:

- 🌲 Toys for Tots donations
- 🌲 Random Acts of Kindness Day
- 🌲 Meal service at St. Francis House
- 🌲 Hosted a BBQ at Washington Soldiers Home
- 🌲 Christmas gifts for kids in need at a local school



If you'd like to get involved in our Starfish Mission, please email

michelle@pnwinsurancegroup.com

or visit our Starfish Mission page on our website:

pnwinsurancegroup.com/starfish-mission



KINDNESS MATTERS



With Kindness and Compassion, we believe we can help. Helping people with the buying process and education of what they are buying is our driving force, whether they are buying from us or not. Being compassionate in understanding the needs of a family, what they need to protect, and how we can help them do that.

Our culture, our driving force; Be Kind –

- 🌲 With kindness in our hearts
- 🌲 We educate
- 🌲 We build relationships
- 🌲 We take care of those around us

We are exceptionally grateful for the paths in our lives that brought us here and for all the people that we have enjoyed helping over the years and the continued opportunity to help more.

Being kind in all that we do because it's the right thing to do. Kindness and compassion for our clients, coworkers, our community, and the world around us. Good times and bad, be there – be kind, consider the human spirit in all that we do. Those around us deserve nothing less.



Earn Discounts, Keep Informed and Gain Peace of Mind!

Today's technology can help you keep your insurance information at your fingertips, save your home from potential costly and invasive damage, and track your driving to save money on car insurance.

Keep all your insurance information in one handy place by downloading the Insurance Agent app. In one app, you can have Auto ID Cards, Home Inventory Cards, and Policy Information. Go to your app store and search for "Insurance Agent" and look for this icon.



Are you a good driver? Download an app to prove your good habits and earn discounts for your driving skills! Ask us for details!

Driving Less these days? Mileage is a central component that many companies measure; those who drive less may qualify for a significant discount. If you drive 7500 miles or less each year - give us a call lets make sure you are getting the correct discounts.



Water Damage! Kim noticed her floor didn't look right in her kitchen. She discovered a water leak in her kitchen! It took removing all the flooring and most of her cabinets and fixtures (below) to fix it. If only they had known when that leak first started. A water monitoring device can give you that insight! Place them under sinks, by hot water tanks, washing machines, toilets, or anywhere unwanted water could collect and cause you this kind of headache! As a bonus, in some cases, you can get a discount on your insurance as well! We suggest starting your research with:

Notion - www.getnotion.com

Roost - www.getroost.com



IMPORTANT INFO

Keep this page for quick contact reference.

Our Phone Number: (253) 527-6261

Our Address: 615 E Pioneer Ste 210
Puyallup, WA 98372

Our Website: www.pnwinsurancegroup.com

Our Team Email that is monitored by several members of our team: **clientcare@pnwinsurancegroup.com**

Our Account Manager Email Addresses

Addy Rose: addy@pnwinsurancegroup.com

Ali Walker: ali@pnwinsurancegroup.com

Colby Robinson: colbyr@pnwinsurancegroup.com

THANK YOU!

